

Aufgabentext (englische Übersetzung)

Model the situation described below for the processing of customer inquiries using the EPC method.

As soon as an inquiry from a customer is received, the feasibility is checked first. This check leads to three different results: either the request is not feasible, possibly feasible or feasible. If the request is not feasible, a rejection of the request is created and the customer is informed subsequently. If the request is possibly feasible, a clarification is brought about. The result of the clarification may be either positive or negative. In case of a negative clarification, a rejection is created and the customer is informed subsequently. In case of a positive clarification, an offer is created and the customer is informed subsequently. If the outcome of the feasibility check showed that the request is feasible, an offer is created and the customer is informed subsequently.

Aus Zeitgründen existieren für den englischen Datensatz keine individuellen Anmerkungen zu den Lösungen. Wir haben jedoch bei der Übersetzung versucht, die im deutschen Datensatz auftretenden Eigenschaften möglichst sinngemäß in den englischen Datensatz zu übertragen, so dass im Wesentlichen dieselben Anmerkungen gelten sollten.





















